- **System 8 software:**
  a. Select **<Apple> / Control Panels / Extensions Manager** from the menu bar.
  b. Select **MacOS 8.1 Base** or **PowerMac G3 Base** from the **Selected Sets** pop-up menu.
  c. Reselect your CD-ROM extensions from the **Extensions** list, if they are not already selected.
- **System 7.5 software:**
  a. Select **<Apple> / Control Panels / Extensions Manager** from the menu bar.
  b. In the Sets dialog box, select All Off from the pop-up menu.
  c. Reselect your CD-ROM extensions from the **Extensions** list.
- **System 7.0 and 7.1 software:**
  a. Open your hard drive, then open your System folder.
  b. Find the **Extensions (disabled)** folder. If none exists, create one.
  c. Open the **Extensions** folder. Drag all extensions except your CD-ROM extensions into the **Extensions (disabled)** folder.

3. Restart your Macintosh and reinstall LanguageNow!. Once LanguageNow! is installed, you can enable all your extensions again.

Error: On-Line Help, Getting Started, Grammar Basics, the Alphabet Reference, GrammarPro!® and WordAce!™ Fail to Launch

Solution: If LanguageNow! beeps instead of launching the on-line Help, Getting Started, Grammar Basics, the Alphabet Reference, GrammarPro!® or WordAce!™, you do not have enough memory available. Do one or both of the following:

- Quit other applications running at the same time as LanguageNow!.
- Use the Memory Control Panel to turn on or increase Virtual Memory, then restart the computer.

JI010380

CONTACTING TRANSPARENT LANGUAGE

Customer feedback is the most important aspect of the continual process of
improving our product. We look forward to your feedback, comments, questions,
and suggestions.

Phone:	Customer Service	(800) 567-9619
	Sales	(800) 752-1767
	Technical Support	(603) 262-6300
Fax:	Orders, Technical Support	(603) 262-6555
E-mail:	Comments, Suggestions	president@transparent.com
	Ordering Information	info@transparent.com
	Technical Support	support@transparent.com

World Wide Web: http://www.transparent.com

SYSTEM REQUIREMENTS

Windows: Windows 95, 98, or NT 4.0 with Service Pack 3 or higher; 486 (or better); 16 MB RAM; 35 MB disk space; sound card; speakers; VGA monitor with support for High Color or True Color settings at least 800 X 600 resolution; 2X CD-ROM drive; Microphone required for recording; Browser and Internet connection required to link to on-line quizzes.

Macintosh: System 7.1 (or better); Power Mac or better processor; 8MB RAM available; 30MB disk space; Monitor with support for Thousands of Colors setting and at least 800 X 600 resolution; 2X CD-ROM drive; Microphone required for recording; Browser and Internet connection required to link to on-line quizzes.

INSTALLING LANGUAGENOW! VERSION 8

Windows

1. Put the LanguageNow!* CD-ROM in the appropriate drive. If your LanguageNow! program comes on more than one CD, only the first CD is used during installation.
2. Do one of the following:
   - If the setup screen appears automatically, click **Install LanguageNow! V8**.
   - If the setup screen does not appear, choose **Start / Run**, type **D:\Setup** (where **D:** represents your CD-ROM drive), then click **OK**.
3. Click **Next** on the welcome screen.
4. Read the license agreement which appears on the screen. If you agree with the terms, click **Yes**. If you do not agree, click **No** to end the installation.
5. The Destination Directory screen appears. Accept the recommended directory, **C:\PROGRAM FILES\TLI\LANGUAGENOW V8**, or click **Browse** to select a new location, then click **Next**.
6. Read the product information that appears on the screen, then click **Next**.

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* LanguageNow! refers to any Now! package—SpanishNow!®, FrenchNow!®, RussianNow!®, etc.

7. Choose whether to install the Alphabet Reference, a multimedia guide to foreign characters, then click **Next**. This reference can be run directly from the CD-ROM, but for easier access we recommend you install it.

8. If the installer does not detect the correct version of QuickTime on your system, you will be prompted to install it from this CD. In that situation, click **Yes,** then follow the instructions on screen to install QuickTime.

9. You will be asked whether you want to create a shortcut to LanguageNow! on your desktop. Choose **Yes** or **No** according to your preference.

10. You should restart your computer before using LanguageNow!. On the final screen of the installation, choose whether you want to restart your computer now or later, then click **Finish**.

11. To start LanguageNow! after installation, put the LanguageNow! CD in the drive to hear sound and see video or illustrations for the Titles listed on that CD, then choose **Start / Programs / LanguageNow! V8 / LanguageNow!** or double-click on the shortcut on your desktop, if you created one. The Main Screen of the program appears. From there, open a Title or check out the "Getting Started" Help file for ideas on what to do first with LanguageNow!. For details on how to use all the features of LanguageNow!, choose **Help / Help** to open the on-line Help.

If you have trouble with this installation, see "Troubleshooting" on page 4. If you purchased any additional Titles for use with LanguageNow!, install them according to the instructions in the LanguageNow! on-line Help.

Macintosh

1. Put the LanguageNow!* CD-ROM in the appropriate drive. If your LanguageNow! program comes on more than one CD, only the first CD is used during installation.

2. Double-click the **Install LanguageNow! V8** icon on the CD.

3. Click **Continue** on the Welcome screen.

4. Read the license agreement which appears on the screen. If you agree with the terms, click **Accept**. If you do not agree, click **Decline** to end the installation.

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* LanguageNow! refers to any Now! package—SpanishNow!®, FrenchNow!®, RussianNow!®, etc.

5. Read the product information that appears on the screen, or click **Print** to print the information or **Save As** to save it in a file to read later. When you finish, click **Continue**.

6. At the top of the Install screen, choose **Easy Install** or **Custom Install** from the pop-up menu. We recommend **Easy Install**.
   Easy Install automatically installs all the recommended files on your hard drive.
   Custom Install lets you choose which files to install:

Minimal	Installs the smallest number of files needed to run LanguageNow!.
Alphabet Reference	Installs a multimedia guide to foreign characters. This reference can be run directly from the CD-ROM, but for easier access we recommend you install it.

7. In the **Install Location** box, choose where to install LanguageNow!. By default, the installer creates a new folder called **Transparent Language** on your hard drive. To modify the location, choose "**Select Folder...**" from the pop-up menu, then create a new folder or select an existing one.

8. To proceed with the installation, click **Install**.

9. If the installer does not detect QuickTime on your system, you will be prompted to install it from this CD. Do one of the following:
   • Click **Stop** to exit the LanguageNow! installation so you can install QuickTime now. If you choose this option, you should run the LanguageNow! installation again after QuickTime is installed.
   • Click **Continue** to finish the LanguageNow! installation, and install QuickTime later. Do not forget to install QuickTime before you run LanguageNow!.
   To install QuickTime from this CD, double-click the **Install QuickTime** icon on the CD, then follow the instructions on screen. This icon may be in the **QuickTime Installer** folder on the CD.

10. Click **Quit** when you see the message that installation was successful.

11. To start LanguageNow!, put the LanguageNow! CD in the drive to hear sound and see video or illustrations for the Titles listed on that CD, then double-click the **LanguageNow! V8** icon. The Main Screen of the program appears. From there,

open a Title or check out the "Getting Started" Help file for ideas on what to do first with LanguageNow!. For details on how to use all the features of LanguageNow!, choose **Help / Help** to open the on-line Help.

If you have trouble with this installation, see "Troubleshooting" below. If you purchased any additional Titles for use with LanguageNow!, install them according to the instructions in the LanguageNow! on-line Help.

TROUBLESHOOTING

This section contains solutions to some common situations. If you are unable to install or launch LanguageNow! after following these instructions, see the first page for ways to contact our Technical Support Department.

Note: The "Troubleshooting" topics in the on-line Help have troubleshooting information for situations after installation, including No Sound, Distorted Sound, Screen Colors Flash, and Cannot Record.

Troubleshooting Windows

Error: Can't hear sound with LanguageNow!

Solution: The most common reason for not being able to hear sound with LanguageNow! is not having the correct CD in the drive. Put the CD marked with the name of the Title you want to use in the drive, then restart LanguageNow!. If you still cannot hear sound, see the Troubleshooting section of the on-line Help file for more possible solutions.

Error: QuickTime installer fails

Solution: If the QuickTime installer fails when you run it during the LanguageNow! installation, you can run it separately by running the **Setup.exe** program inside the **QuickTime Installer** folder on the LanguageNow! CD.

Error: Fonts fail to install and installation cannot be completed

Solution: If the installation cannot be completed because certain fonts or other files cannot be copied, it may be that those files are still in use because you recently ran an older version of LanguageNow!. Exit and restart Windows to correct the situation, then repeat the installation.

Error: Messages—"A device attached to the system is not functioning" or "V8.EXE is linked to missing export OLEAUT32.DLL."

Solution: If you see the above messages when you try to start LanguageNow!, copy the file OLEAUT32.DLL from the directory with LanguageNow! into your Windows System directory. It will overwrite the file already there. (You may want to make a backup of the original file first.) Restart LanguageNow! after the file is copied.

Troubleshooting Macintosh

Error: Can't hear sound with LanguageNow!

Solution: The most common reason for not being able to hear sound with LanguageNow! is not having the correct CD in the drive. Put the CD marked with the name of the Title you want to use in the drive, then restart LanguageNow!. If you still cannot hear sound, see the Troubleshooting section of the on-line Help file for more possible solutions.

Error: LanguageNow! fails to install or the folders created are empty

Solution: Most Macintosh installation problems are related to extension conflicts. If LanguageNow! fails to install, or if installation finishes but the folders created are empty, do the following:

1. If a Transparent Language folder has been created, drag it to the Trash. Empty the Trash.

2. Disable all extensions except your CD-ROM extensions. (Common CD-ROM extensions include Apple CD-ROM, Apple Photo Access, Audio CD Access, CD-ROM Toolkit, Foreign File Access, High Sierra File Access, and ISO 9669 File Access. You may have some or all of these extensions.)