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Britannica
DELUXE EDITION
2004 CD

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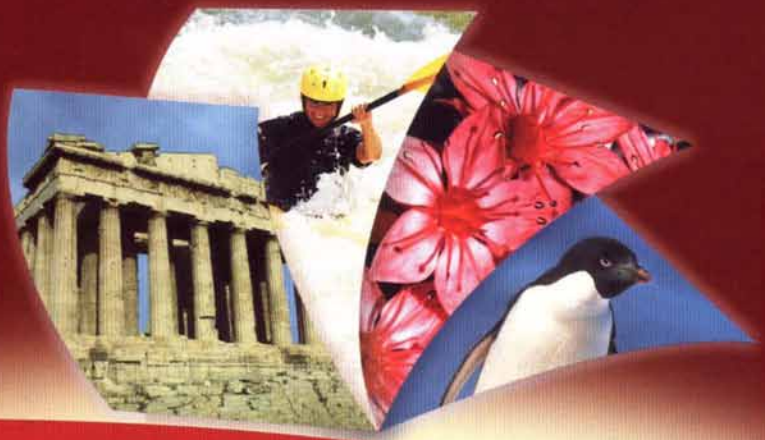

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SYSTEM REQUIREMENTS

Windows

- Microsoft® Windows® 98 SE, 2000, Me, XP, NT® (with Service Pack 5 or higher)
- Pentium® 350MHz or faster processor
- 256 MB RAM
- 275 MB free hard-disk space
- CD-ROM drive
- 800x600 resolution, 16-bit colour
- Mouse
- Sound Card and speakers recommended
- Printer recommended
- Internet access recommended

Macintosh

- Mac® OS 10.2 or higher
- iMac™ or G3 350 MHz or faster processor
- 256 MB RAM
- 275 MB free hard-disk space
- CD-ROM drive
- 800x600 resolution, millions of colours
- Mouse
- Sound Card and speakers recommended
- Printer recommended
- Internet access recommended

Before You Begin

1. **Compare your system to the System Requirements.**
   Windows: On your Desktop,right-click on My Computer and select Properties. Check your operating system version, system processor, and amount of memory (RAM), then close the window.
   Macintosh: From your Desktop, open the Apple Menu and choose About This Mac. Make sure you are running OS 10.2 or higher and that the processor type and memory are sufficient.
2. **Make sure you have at least 275 MB of free space on your hard drive.**
   Windows: Double-click My Computer, then right-click on the hard drive that you plan to use for installation and select Properties.
   Macintosh: Control-click (or right-click) on your Macintosh Hard Drive and select Show Info.
   Note: If you have additional free space, you can choose to install more data as described later under "Choose Product Features."
3. **Check your Display Settings.**
   Windows: Choose Start on the Windows Taskbar and select Settings > Control Panel. Double-click the Display icon, then choose the Settings tab. Make sure that your screen area is set to 800x600 or higher and that colour is set to 16-bit colour or better.
   Macintosh: Check your Monitors & Sound Control Panel to make sure that colours are set to millions and that resolution is set to 800x600 or higher.
4. **Uninstall previous versions of Britannica software.**
   Windows: From the Control Panel, double-click on Add/Remove Programs, select the Britannica software, and click Change/Remove.
   Macintosh: Delete previous versions of Britannica software by dragging the folder to the trash.
5. **Restart your computer.**

6. **Turn off virus-scanning software.** Follow the instructions provided by the virus scanner manufacturer.
7. **Close all running tasks.** *Windows:* Right-click on icons in your System Tray (at the right side of the Windows Taskbar at the bottom of your Desktop) and select Close. *Macintosh:* Use the "Dock" to close any running applications. These will be denoted by the presence of a small black triangle underneath the icon.

Installing Britannica 2004

1. **Startup:** Load Disc 1 into your CD-ROM drive. *Windows:* If the Britannica 2004 setup program does not automatically start, choose Start and Run from the Windows Taskbar. Use the Browse button to find and select *install.exe* from the disc. *Macintosh:* Double-click on the Britannica icon on your Desktop and choose Install Britannica.
2. **Introduction:** Click Next to continue.
3. **Serial Number:** Type the 16-digit serial number provided on the back of your disc jewel case. Click Next.
4. **Readme:** When you are prompted to enter your serial number, the Readme file will also be displayed. This file contains notes about the program, troubleshooting tips, etc. You will be given the option to print or close the Readme file. Even if you choose to close the file, it will be accessible later via the Britannica 2004 program folder.
5. **Choose Install Folder:** Accept the default location by clicking Next. Or, click *Choose* to select a different location.
6. **Choose Product Features:** Choose one of the three Installation Types described below, then click Next: *Minimal:* The Minimal installation type installs the program and a few data files on your hard drive. While running Britannica 2004, you will need one of the Discs in your drive. This setup requires 275 MB of free hard-drive space. *Custom:* The Custom installation type allows you to choose which components you would like to install. By default, only the Application is

selected for installation. You may add components to be installed on your hard drive, using the displayed list as a guide. If you choose all of the components, you will not need to insert the Discs while running Britannica 2004. From the Discs, you must copy the following: Britannica 2004 Application (275 MB), and you have the option of copying the following: Articles and thumbnail images (approx. 475 MB), Full-size images (approx. 440 MB), Multimedia (approx. 520 MB), and Timelines (approx. 20 MB). Choose as many or as few components as you like, but be sure to check beforehand to make sure that you have sufficient hard-drive space before continuing with the installation.

Full: The Full installation type installs the program and all data files on your hard drive. A Full installation allows you to run Britannica 2004 without the Discs after installation. This setup requires 1.65 GB of free hard-drive space.

Note: More or less hard-drive space may be required depending on your particular system and hard drive. Be sure to leave extra free space after the Britannica 2004 installation.

7. **Pre-Installation Summary:** Verify that the information displayed is correct. Click Next.
8. **Installation:** Wait as Britannica 2004 files are installed.
   Note: A Full installation may take up to 25 minutes to finish.
9. **Finish:** If you are prompted to restart your computer, select Yes and click Finish. If the Readme checkbox is marked, the Readme file is displayed when the setup is finished. To print the Readme, open its File menu and choose Print; to close the Readme, click the [x] button in the corner of the window.
10. **After installing** Britannica 2004, please remove and safely store the Discs.
11. **When the program starts** for the first time, be sure to Register your product.
    Note: If you cancel the installation procedure at any time, some files may be left on your system. You must remove these files if you wish to reinstall the application.

Customer Support

If your questions are not answered by the supplied documentation or Help system, contact Britannica Customer Support.

- Check the Technical Support Web site **http://cdsupport.britannica.co.uk** for online technical support.
- E-mail us at: **support@britannica.co.uk.**
- Call us at 0906 7510101 from within the United Kingdom or +44 1179 760260 from outside the United Kingdom Monday-Friday from 10.30am to 4.30pm UK time. **Please note:** Calls are charged at 75p per minute (British Telecom rate) calls from mobiles and payphones may cost more.

In order for Britannica Customer Support to assist you better, please be prepared to provide the following information:

- Your name.
- Your address and e-mail address.
- Your serial number, which can be found on the back of your case (this identifies your product.)
- Include any error messages and the steps taken to reproduce them.
- Information about your computer:
  Type of operating system (example, Windows 98)
  Processor speed (example, 500 MHz)
  Amount of memory
  Amount of free hard-disk space

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Photos: Baby chicks: ARS/USDA; Saturn: NASA/JPL; painting: © Corel

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