READ ME

Welcome Parents and Teachers to the I SPY School Days CD-ROM. This Readme file contains configuration requirements, installation instructions, and troubleshooting tips that will help you quickly resolve most problems you may encounter while running the program. If you still have questions or problems after reading this, you can find additional technical support on the web at: http://scholastic.com/support. Or, you can use the phone numbers listed at the end of this file to speak with our helpful support staff. Have a great time watching your kids learn as they play I SPY School Days.

MACINTOSH REQUIREMENTS

In order to run I SPY School Days on your Macintosh computer you should make sure it has the following capabilities:
* PowerPC, 90 MHz or faster processor
* System 7.5 or later
* 16 MB RAM
* Minimum 5 MB hard disk space available
* 640 x 480 display with 256 colors
* 4X CD-ROM drive or faster
* Microphone and printer are optional

Instructions for Installing I SPY School Days
1. Insert I SPY School Days into the CD-ROM drive.
2. If the I SPY School Days start-up screen appears, click Install. If the start-up screen does not appear, double-click the I SPY Installer icon within the I SPY School Days CD-ROM window.
3. In the Installer window, drag the I SPY School Days icon to the icon representing the hard drive onto which you want to install.

UNINSTALLING I SPY School Days
To remove I SPY School Days from your hard drive, drag the Scholastic's I SPY School Days folder to the trash. You may also throw away the I SPY v2 Preferences file from the Preferences folder within your System Folder.

TROUBLESHOOTING QUESTIONS & ANSWERS

If you're having problems running I SPY School Days on your computer, the following questions and answers may help you.

1. What can I do to get the best performance when running I SPY School Days?

Listed below are tips for improving performance.

* Quit all, or as many other programs as possible before running I SPY School Days.

* Turn off Virtual Memory. If you are running with Virtual Memory on, you may experience slower performance and audio which stutters or skips. If you have enough available RAM (16 MB or more) in your computer, you should turn Virtual Memory off. To turn Virtual Memory off, in the Apple Menu choose Control Panel and then click Memory. In the Memory dialog, select the Off setting for Virtual Memory. You will then have to restart your computer for this change to take effect.

* Increase the size of your hard disk cache. If your hard disk cache is set to a value that is too small, you will experience delays when I SPY School Days uses files. This may also cause sound to skip or stutter. To reduce these delays, set your hard disk cache to a higher value. To change the size of your hard disk cache, open the Memory Control Panel. In the Memory dialog, change the setting for your Disk Cache. If you are not sure what to set it to, click the Use Defaults button at the bottom of the dialog. You will then have to restart your computer for this change to take effect.

* Make more memory available to I SPY School Days. See question #2 below for tips on increasing the amount of available memory on your computer.

2. I'm getting an error message telling me that I'm out of memory. What should I do?

* If you are getting an "Out of Memory" message, the system crashes a lot, or performance is sluggish, chances are your memory resources are stretched to capacity.

Here are some tips which may help you eliminate memory errors.

-Try closing all other applications before starting this program.

-Turning virtual memory on, while degrading performance, will reduce the amount of memory required to run I SPY School Days. Use the Memory Control Panel to turn on virtual memory.

-You may also increase the amount of available memory by turning off all unnecessary system extensions and restarting your computer. Use the Extensions Manager Control Panel to turn off extensions. The only extensions necessary for running I SPY School Days are Sound Manager, and your CD-ROM extension.

-To check the amount of available memory on your computer, select About This Macintosh from the Apple menu in the folder.

-If problems persist, you may need to add additional memory to your system.

3. Printing is very slow or does not complete until I exit from I SPY School Days. I SPY School Days runs very slow while I am printing. What can I do?

* Turn off background printing in the Chooser before starting I SPY School Days. Background printing can cause I SPY School Days to slow down while printing. It can also increase the time it takes for the image to be sent to the printer, particularly when there is a limited amount of memory.

* Make more memory available to I SPY School Days . See question #2 above for tips on increasing the amount of available memory on your computer.

4. I get an error message telling me there's not enough memory available to print when I quit I SPY School Days after trying to print.

* If your computer doesn't have enough memory to print your Make Your Own I SPY pictures while the game is running, they are placed in your printers Print Queue. If when you quit I SPY School Days your computer still doesn't have enough memory available to print, an error message is displayed. To print your pictures from the Queue, select "OK" in the error dialog box, and close any open applications. Then click on the Printer icon on your desktop, go to the Printer menu in the toolbar and select "Start Print Queue".

* Make more memory available to I SPY School Days . See question #2 above for tips on increasing the amount of available memory on your computer.

5.   When I print in I SPY School Days the picture apears in portrait mode or cut off on the right side of the paper.

* The paper orientation used by I SPY School Days was not correctly defined to print in landscape mode. Follow these steps to reset your printer's orientation:

-Open the System folder on your computer.
-Open the Preferences folder.
-Drag the "PrintOMatic Preferences" file into the Trash.
-Relaunch I SPY School Days.
-When you attempt to print again, follow closely the onscreen instructions. When prompted to set the page orientation to landscape mode, be certain to choose the landscape button and than click OK.

6. My printed Make Your Own pictures look grainy, gray, or pixelated.
What can I do to improve the print quality of these images?

* Your printer has different settings that control the quality of printed
images. First, check that these settings are set for best quality. For
instance, higher resolutions (300 dpi or 600 dpi) will result in better
looking output than lower resolutions or "draft" modes.   Use the option
button in the print dialog box to access these settings.

* If you've set your printer settings to best quality and pictures still
don't look as good as you would like, you should contact your printer
manufacturer to get the latest "printer drivers." These software
extensions are being improved continuously. Many older drivers do not print
pictures correctly.

7. My audio isn't working. What should I do?

*   If you are not getting sound from your speakers or headphones, check
the following: Are all cables properly connected? This product should
produce audio through your sound card. Make sure that the speaker or
headphone cables are connected to your sound card, that the speakers have
power, and that the volume is turned on. Use the Sound Control Panel to
set the volume to a value above zero and verify that the mute button is not
selected.

*   On some Macintosh computers running Mac OS 7.x certain sound effects
such as roll overs will not play if the modern memory manager is turned
off.   To correct this use the memory control panel to turn modern memory
manager on.

8. Adjusting the volume settings using the external volume controls on my
monitor sometimes causes I Spy School Days to freeze.   What can I do?

* If you have a computer which has external volume control buttons on the
monitor, avoid using these while playing I Spy School Days, as they may
interrupt gameplay.

9. I don't see my name in the "Pick The Player" list when I return to the
game.

* The first time you play I Spy School Days, the program creates special
files that allow you to continue from where you left off every time you
return to the game. These files are stored in the "Saved Games" folder
within the Scholastic I Spy School Days folder on your hard drive. If you
move, delete, or rename this folder or the files in it, you may not be able

to access your saved games, and your name may not appear correctly when you return to the game.

10. For additional assistance, call technical support:

U.S. -- 1-800-946-0131

International callers -- 410-568-3600

Fax inquiries -- 410-891-0212

Hours:
- 8:00 A.M. to 12:00 A.M. EST Monday through Friday
- 8:00 A.M. to 8:00 P.M. EST Saturday

You can also visit the Scholastic technical support web site at:
http://scholastic.com/support