

*John G. Shedd Aquarium
Technical Tips for Apple OS
(Over for Windows OS)*



To use both the enclosed CD-ROM as well as the SEA Web site, you will need to have either Netscape 4.0 (or higher) or Internet Explorer 5.0 (or higher) installed on your computer.

In addition, to use the computer-based activities included on the CD-ROM and on the Web site, you will need the Flash 5 (or higher) plug-in.

Below you will find the answers to some frequently asked questions about these requirements and the SEA Explorer's Guide CD-ROM.

How do I open the SEA Explorer's Guide CD-ROM?

Place the CD-ROM in your computer's CD-ROM drive. A window will open automatically. When it does, double click on the file named **Start Here**.

How do I find out what version of Internet Explorer or Netscape I have?

Open Internet Explorer or Netscape. Click and hold the **Apple icon** in the upper left corner of your screen. In the pull-down menu that appears, select **About Internet Explorer...** or **About Netscape....** If this option is not available, then right next to the Apple in the upper left corner, there will be a menu item named **Explorer** or **Netscape**. Click and hold this menu item to get a pull-down menu. Again, select **About Internet Explorer...** or **About Netscape....** In all cases, an information window will appear on your screen with the version number.

I need to update Internet Explorer or Netscape. How do I do that?

Both Netscape and Internet Explorer are free programs and updates can be downloaded from the Web. Go to the SEA Web site for help:

<http://www.sheddaquarium.org/SEA/mactech/browser.html>

What is the Flash plug-in?

The flash plug-in is a free application that allows Internet Explorer and Netscape to play rich Internet content like motion graphics, video and sound.

How do I tell whether or not I have the Flash plug-in?

A test page is available on the SEA Web site at:

<http://www.sheddaquarium.org/SEA/mactech/flash.html>

How do I tell what version of the Flash plug-in I have?

A test page is available on the SEA Web site at:

<http://www.sheddaquarium.org/SEA/mactech/flash.html>

I need to update or install the Flash plug-in. How do I do that?

For your convenience, we have included an installer on the SEA Explorer's Guide CD-ROM. To use this installer, place the CD-ROM in your computer's CD-ROM drive. When a window opens on your screen, open the folder named **Shockwave**. Double click on the installer file in the folder and follow the on-screen instructions. If you need help, go to:

<http://www.sheddaquarium.org/SEA/mactech/flash.html>