

How to Install The Print Shop® for Mac

1. Quit all applications.
2. Insert *The Print Shop for Mac* CD into the CD-ROM drive.
3. Double-click the CD icon to open the CD window.
4. Double-click *The Print Shop Installer* icon.
5. Follow the on-screen instructions.



Mac OS X

Registering

If you do not complete registration at the time of installation, you can register your copy of *The Print Shop for Mac* by selecting Registration from the application menu.

Starting The Print Shop for Mac

1. Locate the folder where the application was installed.
2. Double-click the application icon.

To uninstall The Print Shop for Mac, delete these items:

- *The Print Shop* folder located in Hard Drive/Users/[username]/Library/Application Support.
- The document named **com.mackiev.printshop.plist** located in Hard Drive/Users/[username]/Library/Preferences.
- *The Print Shop* Help alias located in Hard Drive/Users/[username]/Library/Documentation/Help.

How to get Help for the Print Shop for Mac

1. Click the **Help** menu.
2. Press the **Help** button in any dialog in *The Print Shop* to get instructions on how to use it.
3. Open your Web browser and go to: <http://support.broderbund.com>.

Troubleshooting Questions and Answers

Q: Why can't I use my iApps in *The Print Shop for Mac*?

A: iTunes™ is available for OS 10.1.5 and up; iCal™ is available for OS 10.2.2 and up; and iPhoto™ v2.0 is available for OS 10.1 and up. *The Print Shop for Mac* is compatible with the Address Book that is included with OS 10.2, but not earlier versions of the Address Book.

Q: I have projects I created using *The Print Shop for Mac* for OS 8.1 – 9.x. Can I open these projects in *The Print Shop for Mac OS X*?

A: Projects created in older versions of *The Print Shop for Mac* or any Windows versions cannot be opened in the OS X version of *The Print Shop*.

Q: How do I delete a banner headline?

A: Should you wish to "hide" the banner headline, follow these steps. In your banner project, double click the banner headline. The **Create a Headline** dialog box will open. Select the **Customize** option, then click the **Face** tab. Click the **Color** button and choose the color **None**. Click **OK**. The headline is still there, but it can no longer be seen.

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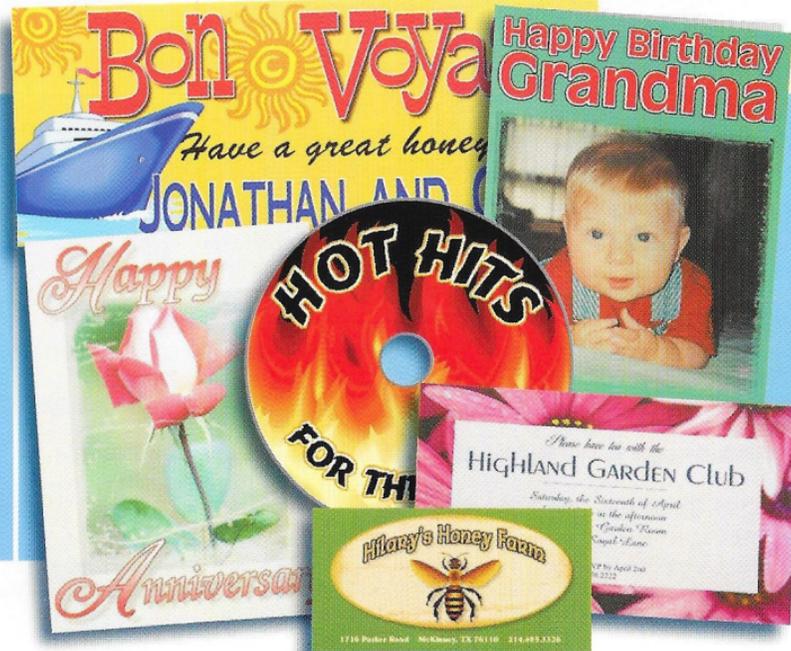
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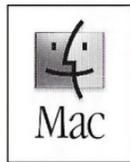
MAC OS X VERSION BY

Software
MacKiev

the print shop®

FOR MAC





Mac OS 8.1 – OS 9.x

Installing The Print Shop® for Mac

1. Close all applications.
2. Insert *The Print Shop for Mac* CD-ROM into the CD-ROM drive.
3. Double-click the CD icon to open the CD window.
4. Double-click the Print Shop installer icon.
5. Follow the on-screen instructions.
6. After installation, you may be required to install *QuickTime*® 5. Follow the on-screen instructions. Your computer will restart after the QuickTime installation.

Registering

Register your product by double-clicking the **Free Shipping** icon.

Starting The Print Shop for Mac

1. Locate the drive and folder where the application was installed.
2. Double-click the application icon.

Uninstalling The Print Shop for Mac

1. Locate the folder where the application was installed and drag it to the Trash.
2. Empty the Trash.

How to get Help for The Print Shop for Mac

1. From *The Print Shop Help* menu, choose **Contents** to view the **Help** file and to learn more about working with *The Print Shop for Mac*.
2. Press the **Help** button in any dialog box in *The Print Shop for Mac* to open the help file for that specific function.
3. Open your Web browser and go to: <http://support.broderbund.com>.

Troubleshooting Questions and Answers

Q: The application won't launch.

A: Increase Virtual Memory. Go to the Apple Menu, Control Panels, and choose **Memory**. The Virtual Memory option should be selected. Increase the Available Built-in Memory to 64MB. You will need to restart your computer.

Q: I have a computer with 32MB of RAM, but *The Print Shop for Mac* won't launch. What's wrong?

A: You will need to increase your Virtual Memory. Go to the Control Panel and choose **Memory**. The Virtual Memory option should be selected. Use the up arrows to increase the Available Built-in Memory to 64MB. You will need to restart your computer.

Q: I have *The Print Shop Deluxe* and *The Print Shop Companion*. Can I open my saved files in *The Print Shop for Mac*?

A: *The Print Shop for Mac* will open *The Print Shop Deluxe* files, but it cannot open your saved *The Print Shop Companion* files.

Q: I created a calendar in *The Print Shop Deluxe* and opened it in *The Print Shop for Mac*. Why are the dates wrong?

A: When opening a *The Print Shop Deluxe* file in *The Print Shop for Mac*, you may need to update the dates. Do this by going to the **Edit** menu and choosing **Edit Month**.

Q: Why does *The Print Shop for Mac* take up so much hard drive space?

A: The images and graphics included in *The Print Shop* are what take up hard drive space. Once installed, the CD-ROM is not required to run the application or to access the images.

Q: When I cut or copy text from one text box to another, the formatting (such as font, color, etc.) is lost. What's happening?

A: To paste the text without losing the formatting, select the text box—without highlighting any of the text—then copy and paste it to a new location.

Q: How do I delete the Banner Headline?

A: Should you wish to "hide" the Banner Headline, follow these steps. In your banner project, double click the banner headline. The **Create a Headline** dialog box will open. Select the **Customize** option, then click the **Face** tab. Click on the **Color** button and choose the color **None**. Click **OK**. The headline is still there, but it can no longer be seen.

Q: I can't scan images using my scanner while using *The Print Shop for Mac*. What do I do?

A: Try scanning at a lower resolution or settings. Your settings could be too high.

Q: Can I use pin-fed labels with *The Print Shop for Mac*?

A: *The Print Shop for Mac* contains a variety of pin-fed and sheet-fed Avery label stocks. Avery® may discontinue or alter the specifications of stocks.



QuickTime