Installing Your Software

The following information is intended to get you up and running as quickly as possible and covers these topics:

- Contents of the box
- Upgrading Mac OS X and QuickTime
- Installing and serializing Motion
- Installing tutorial media
- Installing Content
- Registering Motion
- Using onscreen help
- Contacting AppleCare Support

Be sure to also review the *Before You Install Motion* document on the Motion installation DVD. For the latest information on Motion, go to the Motion website at http://www.apple.com/motion.

About the Contents of Your Motion Box

Your Motion box contains software and documentation that you can use to create compelling visual projects.

Installation DVD

The Motion Install DVD contains the application software, tutorial media, Motion Series LiveFonts, and PDF documentation.

Before You Install Motion.rtf

Provides system requirements and things to do before you install the application and its accompanying utilities and content.

Motion Installer icon

Double-click to begin the installation process.

Documentation folder

Contains the following PDF documentation:
- *Motion Grand Tour:* Provides an overview for creating motion graphics in Motion for users from any level of experience, introducing the user interface, the general workflow, and a quick start to the main features in the application.
- *Motion Help:* Provides detailed information about the user interface and the features of Motion.
- *Motion Tutorial:* Provides step-by-step instructions for learning how to use Motion.
- *Compressor folder:* Contains several PDFs—*Compressor Help* (includes the same information as the *Compressor User's Manual*), New Features, and Late-Breaking News.

Content DVD

The Motion Content DVD contains Motion Template Collections, a set of professionally designed templates for broadcast news, entertainment, event video, and corporate presentations which also can be customized to meet your specific needs.

Motion Content Installer icon

Double-click to begin the installation process.

Printed Documentation

You can find the following printed instructional material in your Motion box:
- *Motion Grand Tour:* Provides an overview of creating motion graphics in Motion for users from any level of experience, introducing the user interface, the general workflow, and a quick start to the main features in the application.
- *Using Apple Post-Production Applications Together:* Provides an overview of how Apple professional audio and video applications work together seamlessly to solve even the most demanding post-production workflows.

Upgrading Mac OS X and QuickTime

Before you install Motion, update your system software to make sure that you have the latest versions of Mac OS X and QuickTime. QuickTime is an industry standard for working with digital video and is required for Motion.

Note: For software requirements, see the *Before You Install Motion* document on the installation DVD.

To update your system software:

1 Choose Apple > System Preferences.

2 In the System Preferences window, click Software Update.

3 Make sure that the Update Software button is selected, then click Check Now.

A dialog may appear showing new or updated software available for your computer.

4 If necessary, follow the onscreen instructions to update Mac OS X and QuickTime to the correct versions.

Note: If you haven't updated your system software or QuickTime in a while, you may have to go through this process more than one time to install the most recent versions of Mac OS X and QuickTime.

Installing and Serializing Motion

When you install Motion, the application is placed in the Applications folder on the hard disk you specify, typically your startup disk.

Warning: If your system does not meet the minimum system requirements, Motion cannot be installed. Refer to the *Before You Install Motion* document on the installation DVD for a list of minimum system requirements.

Note: Before you can install the software, you need to log in as a user that has administrator privileges.

To install and serialize Motion:

1 Insert the Motion installation DVD into your computer's DVD drive.

2 Double-click the Install Motion icon, then follow the onscreen instructions.

3 Read the Welcome information, then click Continue.

4 Read the *Before You Install Motion* document, then click Continue.

5 Read the Software Licensing Agreement, click Continue, then click Agree.

6 In the Licensing dialog, enter your first and last name. Entering an organization is optional.

7 In the Serial Number field, enter the Motion serial number printed on the front of this document, then click OK.

Make sure you are reading from the original serial number label that's on the front of this document. Be sure to verify there are no mistakes in the Serial Number field. Make sure you enter a zero rather than an O, and a 1 rather than a lowercase L, where appropriate. It is necessary to enter the dashes in the serial number. Make sure there are no spaces before or after the serial number.

8 Select the destination disk where you want to install Motion, then click Continue.

Note: The destination disk must be a boot disk with the minimum Mac OS and QuickTime versions installed. Refer to the *Before You Install Motion* document on the installation DVD for a list of minimum system requirements.

9 Do one of the following:
- To perform an easy installation (this option installs the application, Compressor, tutorial media, Motion Series LiveFonts, and extra content), click Install.
- To perform a custom installation, click the Customize button, select the optional items you want to install, then click Install.

If you choose to install Compressor, a message appears, telling you that software installation requires you to restart your computer.

10 Click Continue Installation.

11 In the Authenticate dialog, verify you're logged in as a user with administrator privileges by entering your user name and password, then click OK.

12 When installation is complete, click Restart (if you installed Compressor) or Close.

You are now ready to begin using Motion. See the *Motion Grand Tour* or *Motion Help* for more information.

Installing Tutorial Media

Motion includes tutorial documentation and media to give you hands-on experience with creating motion graphics with Motion. Choosing Easy Install from the installation DVD installs the tutorial media by default. You can also select whether to install the tutorial media if you perform a custom installation.

The tutorial media is installed at */Users/Shared/Motion/Tutorial Media/*.

A tutorial PDF is available from the Motion Help menu and in the Documentation folder on your installation DVD. Additional tutorials are available for registered users from the Motion website: http://www.apple.com/motion/download.

Installing Content

Motion includes Motion Template Collections, a set of professionally designed templates that you can use and customize to suit your needs.

To install Motion Content:
1 Insert the Motion Content DVD into your computer's DVD drive.
2 Double-click the Install Motion Content icon, then follow the onscreen instructions.
3 Read the Welcome information, then click Continue.
4 Read the Software Licensing Agreement, click Continue, then click Agree.
5 Select the destination disk where you want to install Motion Content, then click Continue.

   Note: Content must be installed on the same destination disk that was chosen for the Motion installation DVD.
6 In the Authenticate dialog, verify you're logged in as a user with administrator privileges by entering your user name and password, then click OK.
7 When installation is complete, click Close.

The Motion Template Collections are installed in the following location on the destination disk: */Users/Shared/Motion/Templates*. Also, the templates can be accessed from the template browser from within Motion.

About Installing Software and Saving Files

Mac OS X provides a multiuser environment. This means that several people can use the same computer, but each user has his own home directory where he can save files that aren't accessible to others. If users are working on some of the same projects, they need to save or place these files in a location where others can access them.

When installing or saving files, including project files and custom configurations, consider who needs access to these items. Use the following to help determine where to locate files:

- *Shared folder within the Users directory:* All users have access to this folder, making this a good location to save and store files that you want others to use:

  /Computer/Volume/Users/Shared

- *Public folder within a user's home directory:* The user must turn on file sharing in the Sharing pane of System Preferences so other users can access this folder:

  /Computer/Volume/Users/Username/Public OR /Home/Public

- *Volume roots:* All users typically have access to the volume roots, which are all of the connected volumes or hard disk drives. If all users need access to specific applications, such as Motion, make sure you install these applications in an accessible folder on a volume root, such as the Applications folder.

Registering Motion

You can register Motion online by going to http://register.apple.com.

In addition, the first time you open Motion or Compressor, the application prompts you for registration information.

By default, the Me card information in your Address Book is automatically entered in the appropriate fields.

To register Motion and Compressor to a user other than the user listed in the Me card in your Address Book:

1 Fill out the Name, Address, Organization, and Email address fields.

2 If you want information about Apple news and software updates sent to your email account, select the appropriate checkbox.

3 If you want to review Apple's Privacy Policy, click Privacy Policy.

4 When you are finished, click Register Now.

You are now ready to begin using Motion and Compressor.

Note: If you decide to click the Register Later button, you will be prompted to register again after opening the application five times.

Onscreen Help

Help allows you to access information directly onscreen while you're working in Motion and Compressor.

Motion Help is a comprehensive resource for information about Motion. Background information, details, and steps are described at greater length in onscreen help than they are in the *Motion Grand Tour* manual.

To display onscreen help:
- Choose the appropriate item from the Help menu.

Late-Breaking News

Information about issues with third-party hardware and software and known bugs is found in the Late-Breaking News section of onscreen help.

To display Late-Breaking News:
- Choose Help > Late-Breaking News.

Note: Your computer must be connected to the Internet to access Late-Breaking News.

Additional Motion Tutorials

Additional tutorials are available online. To access the latest tutorials, choose Help > Motion on the Web or visit http://www.apple.com/motion/download. Check back frequently for additional Motion tutorials, new information, and other goodies.

Note: Your computer must be connected to the Internet to access and download additional Motion tutorials.

Create Support Profile

There are certain support situations in which AppleCare may require information about both your computer and how this particular application is configured. The Create Support Profile command generates a file that contains the necessary information and can be emailed to AppleCare. You would not normally use this feature unless directed to by an AppleCare representative.

To create a support profile:
- Choose Help > Create Support Profile.

Contacting AppleCare Support

The Motion package contains documentation on the support options available from Apple. Several levels of support are available.

Whatever your issue, it's a good idea to have the following information immediately available. The more information you can provide to the support agents, the faster they can address your issue.

- The registration number of Motion

  Important: The registration number is located on a sticker attached to the front of this booklet. This number is different than the serial number. Do not lose your registration number. AppleCare needs this number in order to provide you with support, if needed.

- The version of Mac OS X you have installed. Choose Apple > About This Mac.
- The version of Motion you have installed. The Motion version number can be viewed by choosing Apple > About Motion while Motion is open.
- The model of computer you are using
- How much RAM is installed in your computer. You can determine this by choosing Apple > About This Mac.
- Any other third-party hardware that is connected to or installed in the computer, including the manufacturers. Include hard disks, video cards, and so on.

AppleCare Support can be reached online at http://www.apple.com/support/motion.

There is also a command in the Motion Help menu that takes you directly to the AppleCare website.

To go to the AppleCare website from within Motion:
- Choose Help > Motion Support.