

# Release Notes for the HP DeskWriter/DeskJet 300 Series Printer Software, version 6.0.3

Install the HP DeskWriter/DeskJet 300 Series printer software if your printer is any of the following models: DeskJet 340 for Macintosh, DeskWriter 310, or DeskWriter 320.

This document provides information on the installation of the HP DeskWriter/DeskJet 300 Series printer software, solutions to common problems, and the usage of the printer software with some software applications.

The topics covered in this document are:

- Using This ReadMe file
- Product Information
- Installing the Printer Software
- Selecting the Printer from the Chooser
- Solving Common Problems
- Software Application Notes

## Using This ReadMe File

To use this ReadMe File, select a topic from the Contents menu or use the horizontal scroll bar at the bottom of this window. To select a specific item within a topic, select Table of Contents from the Contents menu and double-click on the item of interest in the list.

If you currently have a printer connected to your Macintosh, you can print all or portions of this online document. Select Print... from the File menu.

## Product Information

The printer software included in this installation support the following HP DeskWriter/DeskJet 300 Series printers on a serial connection:

- HP DeskJet 340 for Macintosh
- HP DeskWriter 320
- HP DeskWriter 310

### ColorSmart™

The printer software uses HP's ColorSmart technology to make high-quality color printing simple. When you print, ColorSmart automatically adjusts the print settings for great looking output whether you are printing color or grayscale.

To override ColorSmart's automatic settings, click the Options button in either the Page Setup... or the Print... dialog boxes. Use the pop-up menus to select alternative settings for Intensity, Halftoning, and Color Matching. Refer to the Balloon Help for more information on these settings.

## System Requirements

**Operating System:** System 7.0.1 or later version

**Processor:** At least a 68030

**Memory:** At least 4 MB (more memory required for optimal performance)

**Hard Disk Space:** At least 5 MB of free disk space. If you have less than 5 MB, the printer software may not install properly.

## Installing the Printer Software

### About the HP DeskWriter/DeskJet 300 Series Printer Software

**Note:** The HP DeskWriter/DeskJet 300 Series printer software requires a Mac with System 7.0.1 (or later versions) installed.

Use the Installer to install the printer software on your hard disk. The Installer copies the following to the correct locations in the System Folder:

- HP DW/DJ 300 Series v6.0.3 Printer Software
- Background Printing Kit
- Apple ColorSync™ Software
- HP Printer Guide (you must have System 7.5 or later version installed to run the HP Printer Guide file)

If the Installer finds a file that has the same name as the one it is installing, it replaces that file with the most current version.

When the Installer installs the printer software on your hard disk, it also increases the Finder's memory allocation to 400K.

### Installing the HP DeskWriter/DeskJet 300 Series Printer Software

#### Easy Install

Use Easy Install to install all the HP DeskWriter/DeskJet Series 300 printer software available. This option is the default.

1. Insert the Install disk into the disk drive and double-click its icon to open it.
2. Double-click the Installer icon.
3. Make sure that the hard disk indicated on the Installer screen is the one on which you want to install the printer software. If the wrong hard disk is selected, click the Switch Disk button until the correct hard disk name appears.
4. Click the Install button to install the printer software.
5. Follow the instructions that appear in the dialog boxes that appear subsequently.

#### Custom Install

Use the Custom Install option to selectively install the printer software, as follows:

1. Insert the Install disk into the disk drive and double-click its icon to open it.
2. Double-click the Installer icon.

3. Make sure that the hard disk indicated on the Installer screen is the one on which you want to install the printer software. If the wrong hard disk is selected, click the Switch Disk button until the correct hard disk name appears.
4. Select Custom Install from the pop-up menu on the left.
5. Click the check boxes that correspond to the printer software resources that you are selecting.
6. Click the Install button to install your selection.
7. Follow the instructions that appear in the dialog boxes that appear subsequently.

### **Custom Remove**

The Custom Remove option is not available. To delete the printer software, perform the following steps:

1. Open the System Folder.
2. Locate and open the Extensions folder in the System Folder.
3. Locate the icons that correspond to the files that you want to delete.
4. Drag the icon to the Trash, then choose Empty Trash from the Special menu.
5. Close the Extensions folder and the System Folder.

## Selecting the Printer from the Chooser

To use the printer software which you have just installed, you must go to the Chooser and select the printer, as follows:

1. Select Chooser from the Apple ( ) menu.
2. If your Mac is connected to a LocalTalk network, turn off AppleTalk in the Chooser. (Skip this step if your Mac is connected to an EtherTalk network).
3. Click the printer icon.



4. Choose the port to which your printer is connected.



If you are using a PowerBook 200- or 500-series, choose the modem port.



5. Click the Setup... button and select your printer model from the pop-up menu: DeskJet 340, DeskWriter 310, or DeskWriter 320. The default is DeskJet 340. Alternatively, double-click the port icon and the printer software will select the correct printer model for you.

## Solving Common Problems

### Printing from PowerBook 200- and 500-Series

To allow the printer and the internal modem or fax/modem in the PowerBook to work correctly, perform the following steps:

1. Select Control Panels from the Apple ( ) menu.
2. Double-click the PowerBook Setup icon.
3. Make sure that Normal is selected in the PowerBook Setup control panel.

### Printing from PowerBook 200 Series

You must turn off the printer before ejecting your PowerBook from the docking station. Otherwise, your printer may not print the next time you dock your PowerBook again; in which case, perform the following steps:

1. Dock your PowerBook.
2. Turn on and then turn off the printer.
3. When the printer is off, eject your PowerBook.
4. Re-dock and then restart your PowerBook.

### Printing from Power Macintosh 9500

Your system may not complete the print job if your document is long and is graphics-intensive. In this case, print a few pages at a time.

### Printing from Performa 6300 and Power Macintosh 7200, 7500, 8500, and 9500

You must have version 6.0.3 of the printer software installed to print from any of the following Macintosh computers on a serial connection:

- Performa 6300
- Power Macintosh 7200, 7500, 8500, and 9500

To find out the version number of your printer software, perform the following steps:

1. Open the Extensions folder in your System Folder.
2. Select the printer software icon:



### 3. Select Get Info from the File menu.

If you try to print with version 6.0.1 of the printer software, the printer will not respond. You will then have to cancel the printing by clicking the Cancel button.

### **Printing a ClarisWorks 2.0 Document from Power Macintosh 9500**

If you are running ClarisWorks 2.0 on a Power Macintosh 9500, you may have to set the left and the right margins of A4-size documents to at least 3.4 mm (select Document... from the Format menu). Doing this will ensure that your printout will not be truncated on the left and the right margins.

### **Printing a PageMaker 5.0 Document from Power Macintosh 9500**

If you are running PageMaker 5.0 on a Power Macintosh 9500, you may have to set the left and the right margins of A4-size documents to at least 3.4 mm (select Page setup... from the File menu). Doing this will ensure that your printout will not be truncated on the left and the right margins. You may have to move text and graphics to within the dotted or colored rectangle on the respective pages.

### **Printing on Premium Transparency or Premium Glossy Paper in Fast Black Mode**

If you print on Premium Transparency or Premium Glossy Paper in Fast Black mode, color characters may not be printed. To avoid this problem, use plain paper when printing in Fast Black mode.

### **Printing in the Background**

If there is a problem with printing in the background, turn off Background Printing in the Chooser.

### **Formatting a Floppy Disk While Background Printing Is in Progress**

While your printer is printing in the background, do not format a floppy disk. Otherwise, the printer will stop printing and a dialog box will appear to prompt you to restart your Macintosh.

## Software Application Notes

### PageMaker 5.0 (Aldus)

The scanned images on a color page are printed in up to the same number of colors as the settings in the Monitors control panel. For example, if the monitor is set to display 4 colors, the scanned images on a color page will be printed in up to 4 colors.

To ensure that all the colors are printed, set the monitor to display the maximum number of colors, as follows:

1. Select Control Panels from the Apple ( ) menu.
2. Double-click the Monitors icon.
3. Choose the maximum number of colors from the list.

### RAM Doubler (Connectix)

To avoid possible application conflicts with Connectix RAM Doubler, please use version 1.5.1 or later. Contact Connectix Corporation [Tel: (415) 571-5100 / Fax: (415) 571-5195] for upgrade information.

## **Trademark Acknowledgements**

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