

## Information about your hp all-in-one

### Minimum System Requirements:

#### Mac OS9

Operating System: Mac OS9.1 or later (Mac OS 9.2.2 recommended)

Memory: 128 MB RAM

Free Disk space: 400 MB

Quicktime 5.0 or later

#### Mac OS X

Operating Systems:

Mac OS 10.3 or later

Mac OS 10.2.3 or later (Mac OS 10.2.6 or later recommended)

Mac OS 10.1 or later (Mac OS 10.1.5 or later recommended)

Memory: 128 MB RAM

Free Disk space: 400 MB

#### **Installation:**

This installation does not support multiple copies of the software in multiple languages. If you need to reinstall this software in a different language, first run the *HP Uninstaller* application found in the *Hewlett-Packard, Applications* folder.

You may encounter a problem during installation where a forward slash (“/”) is used in the name of the install drive name (such as English OS X 10.2.6/9.2.2), along with certain combinations of characters or spaces adding up to 20 or more. This will prevent certain HP Communications and HP Director applications from launching on reboot after installation.

#### **For Mac OS X Users only:**

Your print or fax queue is configured automatically after setup. If you want to configure the queues manually then please follow the steps mentioned below.

##### **Creating a print queue**

1. Launch *Print Center* (or *Printer Setup Utility* in OS X.3).
2. Click on the *Add* button in the *Printer List* window.
3. Select **USB** from the pop up list.
4. Select your all-in-one device from the list and click *Add*.
5. Quit *Print Center*.

##### **Creating a fax queue**

1. Launch *Print Center* (or *Printer Setup Utility* in OS X.3).
2. Click on the *Add* button in the *Printer List* window.
3. Select **HP AiO Fax** from the drop down list.
4. Select your all-in-one device from the list and click *Add*.
5. Quit *Print Center*.

#### **For Mac OS 9.1 Users:**

The desktop print spooler may generate an insufficient memory error, requiring the user to raise the virtual memory usage to approximately 200 MB.

**Printing in Classic Mode:**

Changing printers in the Chooser may cause your printer to disappear from the chooser list. Please close the chooser, reopen it, and select the printer again.

**TIFF/JPEG Libraries:**

1. This software is based in part on the work of the Independent JPEG Group.
2. This software is based in part on the TIFFLib which is held under the following copyrights:  
Copyright © 1988-1997 Sam Leffler  
Copyright © 1991-1997 Silicon Graphics, Inc.

**TWAIN Scanning:**

TWAIN scan will not work with non-carbon applications. To perform this operation:

1. Create a new Scan To destination link to the non-carbon application if not present.
2. Scan and Send to the destination.

**Memories Disc:**

Memories Disc can only be played back on DVD players that support both CD-R media and the VCD (Video CD) format. If your DVD player meets these requirements, and you still have problems, please contact the manufacturer of your DVD player.

**Photo and Imaging Gallery:**

1. **HP Image Unload may fail on OS 10.1:** The HP Image Unload application may try to save photos in the incorrect location on OS 10.1. Please upgrade to OS 10.1.2 or later to correct this problem.
2. **Memory Card Issues:** For optimal performance, it is recommended that you frequently format your camera memory card. If possible, format Compact Flash or Secure Digital cards with the image capture device (camera). Do not use the Macintosh Disk Utility to format cards.

**Known Issues**

1. Printing cannot be performed in OS X 10.2, 10.2.1 and 10.2.2 due to compatibility reasons. For printing support, please upgrade your Operating System to OS X 10.2.3 or higher.
2. Some hp psc or hp officejet printers may not be able to do automatic borderless printing from the HP Photo and Imaging Gallery. Please use Full Page style printing and select "Other..." in the paper size drop down menu and select borderless paper from the list.
3. When printing in OS 9 using SimpleText, a dialog message may appear saying that the driver could not be loaded. If this happens, please restart your computer and increase the memory partition size of SimpleText before printing again.
4. Printing a color document in grayscale is not possible on OS X when selecting Grayscale in the Color pop up menu within the printer driver dialog. The document must instead be created in Grayscale. The user who is running OS9 (not in a classic environment) can, however, use the Grayscale option.

For more information go to <http://www.hp.com/support>

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