

FirstClass Technical Support

Current Supported Versions

Last update February 03, 2014

Windows	Mac	Linux
FirstClass Server	FirstClass Server	FirstClass Server
FirstClass Internet Services	FirstClass Internet Services	FirstClass Internet Services
FirstClass Web Services	FirstClass Web Services	FirstClass Web Services
FirstClass Client	FirstClass Client	FirstClass Client
FirstClass Directory Services	FirstClass Directory Services	FirstClass Directory Services

Windows Operating Systems	
FirstClass Server	
FirstClass Server 12 <i>Minimum version V12 Build 1264</i>	Windows Server 2003 R2 x64 Windows Server 2008 R2 x64 Windows 2012^ (see notes below)
FirstClass Server 11.1	Windows Server 2003 x64, Windows Server 2003 R2 x64, Windows Server 2008 x64, Windows Server 2008 Enterprise x64 Windows Server 2008 R2 x64
FirstClass Server 11	Windows Server 2003 x64, Windows Server 2003 R2 x64, Windows Server 2008 x64, Windows Server 2008 Enterprise x64 Windows Server 2008 R2 x64
FirstClass Internet Services	
FirstClass Internet Services 12 <i>Minimum Version V12 Build11.144</i>	Windows Server 2003 R2 x64 Windows Server 2008 R2 x64 Windows 2012 ^
FirstClass Internet Services 11.1	Windows Server 2003 x64, Windows Server 2003 R2 x64, Windows Server 2008 x64, Windows Server 2008 Enterprise x64 Windows Server 2008 R2 x64
FirstClass Internet Services 11	Windows Server 2003 x64, Windows Server 2003 R2 x64, Windows Server 2008 x64, Windows Server 2008 Enterprise x64 Windows Server 2008 R2 x64
FirstClass Web Services (FCWS) ¹	

FirstClass Web Services <i>Minimum Version V12 SP1.1 Build 55</i>	Windows 2003 R2 X64 Windows 2008 R2 x64 Windows 2012 ^
FirstClass Client	
FirstClass Client 12 <i>Minimum Version 12.007</i>	Windows 2003 Windows XP Windows Vista Windows 2008 Windows 7 Windows 8 Windows 2012
FirstClass Client 11.1	Windows 2003 Windows XP Windows Vista Windows 2008 Windows Win7
FirstClass Client 11	Windows 2003; Windows XP Windows Vista Windows 2008 Windows Win7
NOTE: If the Operating System is not explicitly mentioned, it is NOT supported	
FirstClass Directory Services	
FirstClass Directory Services 11 <i>Build 15 -> 29</i>	Windows 2003 Windows 2008 R2

Mac Operating Systems	
FirstClass Server	
FirstClass Server 12 <i>Minimum version V12 Build 1264</i>	10.6.8 10.7.x 10.8.x 10.9.0*
FirstClass Server 11.1	10.6.2 - 10.6.6 10.7.3
FirstClass Server 11	10.6.2 - 10.6.6 SP3 - Build 1019 can support 10.7.3
FirstClass Internet Services	
FirstClass Internet Services 12 <i>Minimum Version 11.144</i>	10.6.8 10.7.x 10.8.x 10.9.0*
FirstClass Internet Services 11	10.6.2 10.6.4-10.6.6
FirstClass Web Services (FCWS)¹	
FirstClass Web Services (FCWS) <i>Minimum Version v12 Sp1.1 Build 55</i>	10.7.x 10.8.x 10.9.0**
FirstClass Client	

FirstClass Client 12	10.6.8 10.7.x 10.8.x 10.9.0
FirstClass Client 11	10.6 - 10.6.6 10.7.3
NOTE: If the Operating System is not explicitly mentioned, it is NOT supported	
FirstClass Directory Services	
FirstClass Directory Services 11 Build 15 -> 29	10.6.8 10.7.x 10.8.x

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Linux Operating Systems	
FirstClass Server	
FirstClass Server 12 Minimum version V12 Build 1264	Any 64 bit Linux distribution with a minimum kernel version of 2.6.23
FirstClass Server 11	Any 64 bit Linux distribution with a 2.6.23 based kernel
FirstClass Internet Services	
FirstClass Internet Services 12 <i>Minimum Version 11.144</i>	Any 64 bit Linux distribution with a minimum kernel version of 2.6.23
FirstClass Internet Services 11	Any 64 bit Linux distribution with a 2.6.23 based kernel
FirstClass Web Services (FCWS) ¹	
FirstClass Web Services (FCWS) Minimum Version v12 Sp1.1 Build 55	Cent OS 6.3 +
FirstClass Client	
Product has been discontinued	
FirstClass Directory Services	
FirstClass Directory Services 11 Build 29	Any 64 bit Linux distribution with a minimum kernel version of 2.6.23
NOTE: If the Operating System is not explicitly mentioned, it is NOT supported	

1 FCWS Web Client

Modern web browsers supported:

- Internet Explorer 10
- Safari 6 and above
- Firefox 16 and above
- Chrome 22 and above
- Opera 12 and above

^ While we support the 2012 operating system, we do not support the use of the new Resilient File System (ReFS). From our testing, running the FirstClass Server with the Network Store residing on a drive formatted as a Resilient File System will result in the FCNS becoming corrupted. You should instead continue to use NTFS across the entire FirstClass Suite.

* While running the product is supported, Visi X based install issues still remain with the current installers;

- under 10.8-10.9, the Server & Internet Services permissions are set incorrectly on the executables during install. This can be rectified after the install by running the `fcfixvol -x` script
- Under 10.9 clicking on the  within the installer window for more info, causes the installer to crash.

** The supported OS X platforms still ship with Python 2.7 as well as Python 2.6 included with in the OS. No additional steps are needed to support running FCWS on these platforms. The current release of FCWS for OS X is built for and requires Python 2.6. It is anticipated that the next stream release will switch to using Python 2.7.

+ While the product itself should function fine under any 64 bit Linux distribution with a minimum kernel version of 2.6.23, and Python 2.6, installer based issues will arise if not installing on Cent OS 6.3 (our current build platform). The current release of FCWS for Linux is built for and requires Python 2.6. It is anticipated that the next stream release will switch to using Python 2.7, with the installer supporting more Linux Distributions.

Please note that for **FirstClass Archive Server** - no version of the server executable beyond 12.0.Build 1286 has been approved for use.