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BUSINESS REPLY MAIL

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EQUILIBRIUM

1101 5th AVE STE 200

SAN RAFAEL CA 94901-9827



Important Product Information



1101 5th Ave, Suite 200
San Rafael, CA 94901
phone 415.453.4427
www.equilibrium.com

Support

phone 415.453.4427
email support@equilibrium.com
info@equilibrium.com

*In order to receive technical support,
you must register your product.
Please complete and mail or fax the
attached product registration card or
visit, www.equilibrium.com
to register online.*

Thank you for purchasing this Equilibrium product!

Serial #

5hvpj-u84n38-2i86ia

Listed below is your new product serial number and technical support information. Please keep this card for future reference.

To receive technical support, you must register your product! Please fax or mail the enclosed registration card or register online at: www.equilibrium.com

Need help?

Get support from Equilibrium in 3 convenient ways:

- 1 Visit the Equilibrium Web site at www.equilibrium.com - get free access anytime to frequently asked questions, tips and tricks, free software downloads and the latest information on your Equilibrium products.
- 2 Free Technical Support for 90 days - Equilibrium offers free technical support to all registered users for 90 days from the time of your first contact with our technical support staff.
- 3 Per-Incident Technical Support - Equilibrium offers a per-incident technical support service after your free support period ends. Per-incident support is charged at a flat rate of \$25 per call, so please be prepared to provide your credit card information.

Contact Support at Equilibrium

Please make sure to have your product name, version and serial number ready when contacting Equilibrium support. Your product must be registered in order to receive technical support.

By Phone: 1 415.453.4427, Monday through Friday, 8:30am -5:30pm PST

By Email: For Windows products, email your question along with your name, product name, version, and serial number to:
winsupport@equilibrium.com

For Macintosh products, email your question along with your name, product name, version, and serial number to:
macsupport@equilibrium.com



Serial #

5hvpj-u84n38-2i86ia

Product Registration Card

Please fill out completely and fax to:
(415) 259.0726, or simply drop in the mail.

FIRST NAME (please print)

LAST NAME

COMPANY

TITLE/POSITION

ADDRESS

CITY

STATE/POSTAL CODE

COUNTRY

TEL

FAX

EMAIL

DATE PURCHASED (mo/day/yr)

WHERE PURCHASED

What is your primary business?

- Web Design
- Desktop Publishing
- Graphic Design
- Video Production
- Multimedia
- Software Development
- Entertainment/Media
- Game Development
- Advert/Marketing
- Web Development
- Education/Training
- Other _____

Are you interested in processing media at the server level?

- Yes
- No

What is your primary use(s) for DeBabelizer? (check all that apply)

- Automation/Batch Processing
- Compression Tools
- Color optimization/Palette Tools
- Video Support Tools
- File format conversion
- Other _____

How did you learn about this product?

- Referral
- Dealer/Reseller
- Direct Mail/Email
- Advertisement
- Tradeshow
- Other _____