

CompuCable iDock-2

Troubleshooting Addendum

For MacOS 9 Users

If iDock serial ports “blank out” on a cold-startup, delete the iDock, iDock Firmware, iDock Toolbox from your Extensions Folder. Then install the latest iDock serial port driver found at www.compucable.com/m_tech.html.

If the problem persists, use Sherlock to search System Folder for “USBADB”. Delete USBADB files that contain “Module” and “Enabler”. Then download and install the latest iDock ADB port driver found at www.compucable.com/m_tech.html.

File Updates

CompuCable only supports iDock software posted at www.compucable.com/m_tech.html. To ensure specific software compatibility, iDock-2 software is downloadable as separate components (serial and ADB).

Please contact CompuCable Technical Support Department for further questions and assistance.