
Support for UK & Ireland

24-Hour Automated Support

Fax AnswerLine 353-1-820-4725
Technical documents and other information sent to your fax machine. Request documents by responding to voice prompts with your touch-tone phone.

24-Hour On-line Support

America Online Keyword CLARIS
CompuServe Go CLARIS

Full forums offer online registration, online update/upgrade ordering, latest product news, product demos, announcements, technical support message boards, key word search of technical data, helpful templates, utility software, live conferences, and more.

AppleLink Claris Icon
(Third Parties:Third Parties(A-G):Claris Icon)

Product information folders, technical support message board and more.

Claris BBS 353-1-820-4732

Downloadable technical notes and technical message boards for Claris applications running on Windows and Macintosh.

Live Phone Support

Technical Support 0256-847766
Mon-Fri 9am-5:30pm

Upgrades

UK Product Upgrades	0800 929005
In Republic of Ireland	1 800 732732
FreeFax	0800 929015

Claris Clear Choice™

Developer Hotline (US) 010-1-408-987-7422
For developers with software publishing proposals.

Corporate Headquarters

Claris International Inc.,
1 Roundwood Avenue,
Stockley Park,
Uxbridge,
Middlesex.
UB11 1BG.

Tel: 081-756 0101

Fax: 081-573 4477

ClarisWorks & FileMaker User Group

Tel: 0865-58027

ClarisWorks Education User Group

Tel: 0800 591262

Support for Canada

24-Hour Automated Support

Voice AnswerLine 800-735-7393
408-492-9513

Pre-recorded answers to most commonly asked technical and non-technical questions.

Fax AnswerLine 800-800-8954
408-987-3900

Technical documents and other information sent to your fax machine. Request documents by responding to voice prompts with your touch-tone phone.

24-Hour On-line Support

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AppleLink / Claris Icon
(Third Parties:Third Parties(A-G):Claris Icon)

Product information folders, technical support message board and more.

Claris BBS 408-987-7421
Downloadable technical notes and technical message boards for Claris applications running on Windows and Macintosh.

Live Phone Support

Macintosh Technical Support 408-727-9054
Windows Technical Support 408-727-9004
Hearing Impaired Support (TDD) 408-987-7312

English Language Hours:

Mon–Thurs, 6am to 6pm (PST)

Fri: 6am to 2pm (PST)

French Language Hours:

Mon–Fri, 10am to 1pm (PST)

Customer Assistance 408-727-8227

English Language Hours:

Mon–Thurs, 8am to 5pm (PST)

Fri: 8am to 2pm (PST)

Canadian Dealer Locations, Product Upgrades, Phone-In Registration & Media Exchange

800-668-8948

Subscription Programs

Claris Advantage Support

Enhanced support for individuals, small business and education users. Includes priority unlimited calls on a toll free line, TechInfo Journal, training product discounts and more.

Claris Professional Support

A support service designed to meet the needs of business and education users as well as professionals who support the use of Claris products.

Claris Help Desk Support

The highest level of enhanced support to reward valued customers who have made substantial, long term commitments to Claris.

Claris Solutions Alliance

Technical and marketing support for qualified consultants, solution developers, trainers & publishers.

Information/Orders: 800-3CLARIS

Claris Clear Choice™

Developer Hotline 408-987-7422

For developers with software publishing proposals.

Corporate Headquarters

Claris Corporation
(Department & Mailstop)
5201 Patrick Henry Drive
P.O. Box 58168
Santa Clara, CA 95052-8168
U.S.A.

Departments and Mailstop:

Technical Support

Customer Assistance

M/S C - 12

M/S C - 11

Telefono 02-2732-61
Fax 02-2732-6551

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Teknisk Support och Kundservice för Sverige

Claris representeras i Sverige av:

Studentlitteratur AB
Box 121
221 00 Lund

Kundservice

Har du frågor om uppgraderingar, priser, produktblad osv. kan du ringa till Studentlitteraturs kundservice:

tel: 046 - 31 22 22
fax: 046 - 30 53 39

Teknisk support

Har du frågor om funktioner i Claris-program kan du ringa till Studentlitteraturs tekniska support:

tel: 046 - 31 21 01
fax: 046 - 30 53 39

AppleLink

AppleLink-adressen till kundservice: SW0089
AppleLink-adressen till support: STUDLI.TECH

Elektroniska databaser

Det går att få information om Claris-program från följande elektroniska databaser:

America Online Keyword CLARIS
CompuServe Go CLARIS

Adressen till Claris huvudkontor

Claris Corporation
Department & Mailstop
5201 Patrick Henry Drive, Santa Clara,
CA 95054
P.O. Box 58168, Santa Clara,
CA 95052-8168