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customer support card

IMPORTANT: Keep this card.
You'll need the serial numbers.

1. **FREE** 90 Days of technical support! (Starting with your first inquiry)
2. **Special offers** exclusively for registered customers!
3. **FREE** news on upgrades and the latest on Macromedia products!

support and services

HOW TO REACH US

on-line/tel/fax

Worldwide Web
CompuServe
America Online
MacroFacts (fax-on-demand)
Tech Support
Tech Support Fax
Tech Support Fax FreeHand & Fontographer Only
Customer Service
Upgrade Sales
To Register by fax

<http://www.macromedia.com/>
Go Macromedia
Keyword Macromedia
1-800-449-3329 or 415-863-4409
415-252-9080 (6am-5pm PST)
415-703-0924
214-680-0535
1-800-470-7211
1-800-457-1774
512-244-9222

location

serial number(s)

DRM500-70074-47072-89318
DIR MAC NFR
21935-0695-4615-25485
AUTH MAC NFR
33025-0806-4581-85995
DECK MAC NFR
30120-0255-4475-41877
ROUND MAC NFR
99020-0363-4425-71530
XRES MAC NFR

ZGENREGB

Retain the top half of the card for your records

MACROMEDIA®

U.S. Residents

First Name	MI	Last Name
Company Name		
Title		
Address		
Additional address information		
City	State/Province	
Postal Code	Country	
Internet/e-mail address		
Daytime phone with area code	Fax#	Purchase date (m/d/y)

1. This address is my: (Check only one.)

☐ Home ☐ Business ☐ Educational institution ☐ Government agency ☐ Non-profit organization

2. What platforms do you use? (Check all that apply)

Mac ☐ 680x0 ☐ Power Mac ☐ Windows ☐ 3.1 ☐ 95 ☐ NT ☐ OS/2 ☐ Unix ☐ Other

3. What other Macromedia products do you use? (Check all that apply)

☐ Authorware ☐ Authorware Interactive Studio ☐ Backstage Designer Plus ☐ Backstage Studio
☐ DECK II ☐ Director ☐ Director Multimedia Studio ☐ Extreme 3D
☐ Fontographer ☐ FreeHand ☐ FreeHand Graphics Studio ☐ MacroModel
☐ Matisse ☐ SoundEdit 16 ☐ xRes ☐ Other

4. Occasionally, we make our list available to carefully selected strategic partners. If you do not want to be included in these mailings, please check here. ☐

International note: If mailing from outside of the USA, please place completed card in an envelope with appropriate postage and mail to the US address.

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Canadian Residents

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Internet/e-mail address		
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